



## **IMPORTANT SAFETY NOTICE**

September 13, 2017

Dear Valued Customer:

Our records indicate that you ordered one or more CenterPoint Gladiator Whisper 405 Crossbows (Model No. AXCG200CK). We have recently discovered a potential safety problem with the crossbows sent from our facility between April 2017 and August 2017.

**The subject crossbows could fire without a pull of the trigger if the trigger has been pulled while the safety is engaged and/or could fire with the trigger being pulled although the safety might appear to be in the "Safe" position.**

**These issues present a risk of injury or death to anyone in the line of fire when the crossbow is discharged.**

This recall affects only CenterPoint Gladiator Whisper 405 Crossbows that have a serial number that starts with **217, 317, 417, 517, 617, or 717** (February – July 2017). These crossbows should be returned for credit and/or product replacement to Crosman at: **Crosman Corporation, Attention: Warranty Gladiator Recall, 7629 Routes 5 & 20, Bloomfield, NY 14469.**

For CenterPoint Gladiator Whisper 405 Crossbows no longer in your inventory, your customers should visit Crosman at [crosman.com](http://crosman.com) or call us at 1.800.724.7486 and ask for customer service if they need assistance with completing the online form. For Recall updates, your customers can call 1.866.583.7340 and/or visit our website.

If you have sold this model as a distributor, you must notify your distribution customers of this important safety information. Please provide them with a copy of this information.



*CenterPoint Gladiator Whisper 405 Crossbow*

Innovation and Quality since 1923

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7629 Routes 5 & 20, Bloomfield, NY 14469 Phone: 585-657-4008



***Location of Serial Number on Gladiator Whisper 405 Crossbow***

Crosman knows that you share our same concern for consumer safety and we appreciate your dedication to your customers. We value your business with us, and we will keep you promptly informed of all decisions and actions regarding this issue. If you have any questions or concerns, please contact your Crosman sales representative.

Sincerely,

//Steve Upham//  
Steve Upham  
Vice President, Sales  
Crosman Corporation